

# Housing support for newcomers in Alberta

## Conversation guide



### When a patient expresses concerns for housing or income please consider

1. Language of the patient. Request a english speaking family member or an interpreter if needed (language line)
2. Referring patient to community agencies to **assist** in applying for supports
3. Cultural distance - understanding pre-migration context
4. Patient access to technology (library has access to internet)
5. Possibility of long waitlists for most providers

### Please contact first



✉ info@ab.211.ca  
🌐 <https://ab.211.ca/>  
☎ 2-1-1

211 is a single access point to the health, human services, community resources, and government assistance people need every day as well as in times of crisis.



#### Subsidized support

Housing rent fixed at 30% of your gross annual income or below market value



#### AISH support

Assured income for the severely handicapped



#### Seniors support

See reverse of page for list of resources



Service only available for Canadian citizens and permanent residents



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**Legend**



**SUBSIDIZED**

Housing rent fixed at 30% of your gross annual income or below market value



**AISH**

Assured income for the severely handicapped



**SENIORS**

**Settlement orientation services**



**Edmonton Mennonite Centre for Newcomers**

✉ info@emcn.ab.ca  
 ☎ (780) 424 7709  
 🌐 https://emcn.ab.ca/



**Action for Healthy Communities**

✉ communications@a4hc.ca  
 ☎ (780) 944-4687  
 🌐 https://a4hc.ca/



**Catholic Social Services**

✉ info@cssalberta.ca  
 ☎ (780) 424-3545  
 🌐 https://cssalberta.ca/



✉ info@MySage.ca  
 ☎ (780) 423-5510  
 🌐 https://www.mysage.ca/

- Abuse shelters available

**Housing providers**



**Right at Home**

✉ info@rightathomehousing.com  
 ☎ (780) 423-1339  
 🌐 https://rightathomehousing.com/



**Civida housing**

✉ help@civida.ca  
 ☎ (780) 420-6161  
 🌐 https://civida.ca/



**HomeEd**

✉ info@myhomeed.ca  
 ☎ (780) 474-5706  
 🌐 https://www.myhomeed.ca/



**Greater Edmonton Foundation**

✉ housing@gef.org  
 ☎ (780) 482-6561  
 🌐 https://gef.org/

**Helping specific newcomers**



**Francophonie Albertaine plurielle**

✉ info@frap.ca  
 ☎ (780) 540-7604  
 🌐 https://www.frap.ca/



**Islamic Family & Social Services Association**

✉ info@ifssa.ca  
 ☎ (780) 900-2777  
 🌐 https://www.ifssa.ca/